

2026

TAG – Wyndham City Council

Our Journey



A graphic design for TAG Wyndham. The background is a solid green color. In the center, the letters "TAG" are written in a large, white, sans-serif font, with a blue rectangular background behind them. Below "TAG", the word "WYNDHAM" is written in a smaller, white, sans-serif font, also with a blue rectangular background behind it. At the bottom of the graphic, the text "PLAY. CONNECT. IMAGINE. ADAPT." is written in a white, sans-serif font. The bottom edge of the graphic features a blue wavy pattern that resembles water or a stylized landscape.

Kit design

1. Localisation session with community and Council staff

2. Play and Plan session with Council staff only

3. Final design custom TAG kits (2 maps)



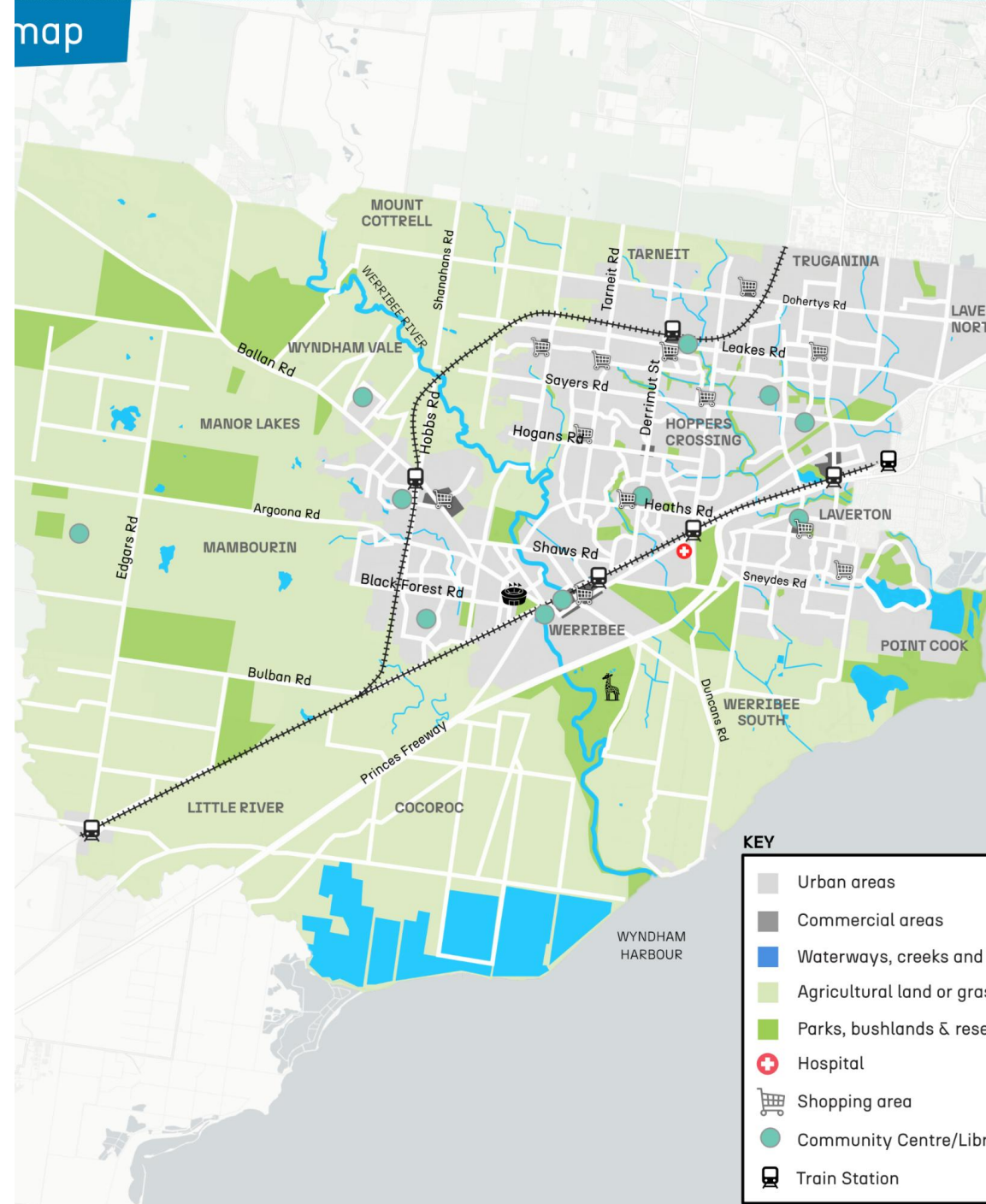
Sessions

1. Targeted session for an existing community group

Held at a community centre during the group's regular monthly meeting time.

2. Open session for the wider community

Held at a library on a weekday.



Approach

Used the **conference version** of **TAG** for both sessions:

- ✓ Runs in less time
- ✓ Is simpler to deliver
- ✓ Uses less staff facilitators



Implemented both sessions using a train-the-trainer model, allowing our officers to continue building their facilitation skills.

Supported by the TAG team

Approach

Focused on one scenario – heat

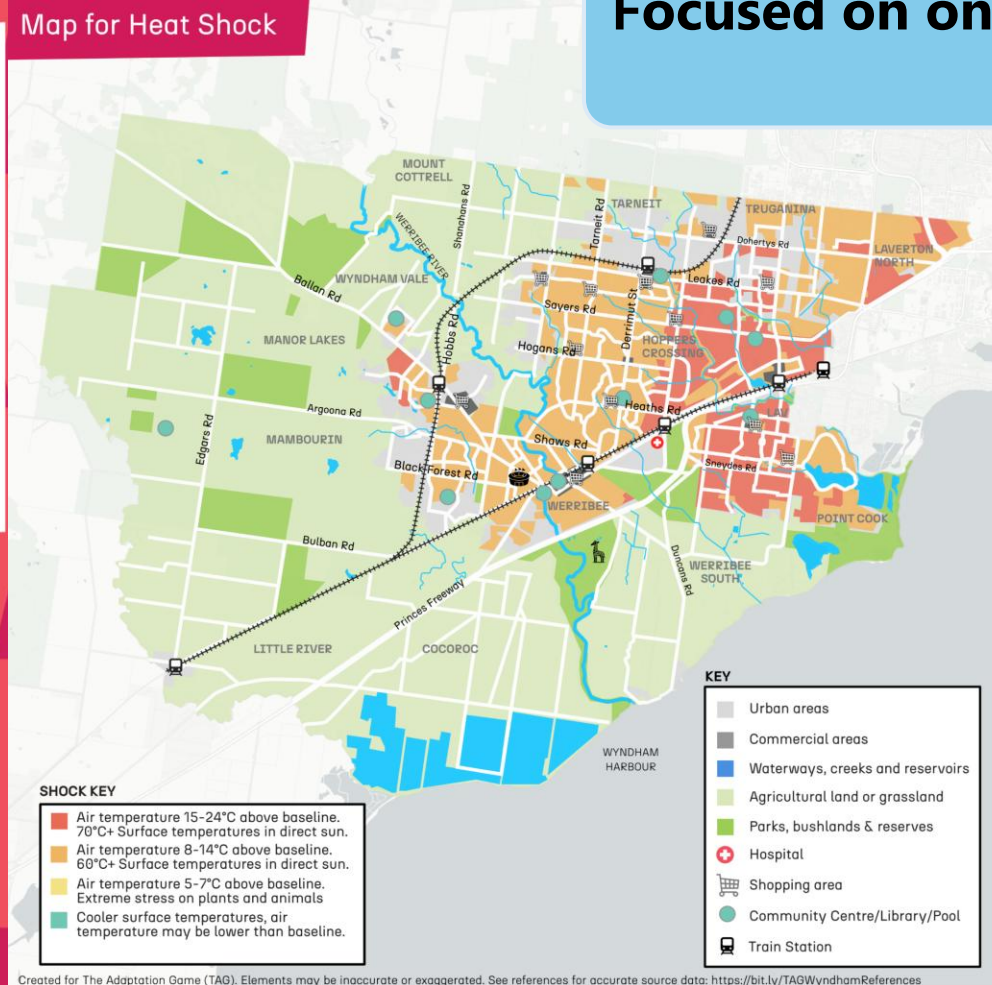
HEAT & STORM

The City of Wyndham is experiencing its fifth consecutive day of a severe heatwave, with temperatures reaching 43°C and not falling below 25°C at night, with dry winds blowing from the northwest. The extreme heat and ongoing drought have dried out vegetation, increasing the risk of fires and heat-related illnesses.

Many residents are experiencing power outages. Trains are running on reduced schedules with many services not running.

A sudden change has brought a severe thunderstorm with wind gusts over 100 km/h and hailstones up to 5cm in diameter. Hail is damaging roofs, cars, and businesses, while flash flooding on roads is causing traffic mayhem.

Map for Heat Shock



Created for The Adaptation Game (TAG). Elements may be inaccurate or exaggerated. See references for accurate source data: <https://bit.ly/TAGWyndhamReferences>

VCC Emergencies Ministry @VCCEmergencies
 Today in the **extreme heat**, we need to be mindful not only of the fire potential and being safe, but those around us that are vulnerable or without social connections. #helpneighbour #bekind #showcompassion @vicemergency @VicGovRecovery

EXTREME HEAT CONDITIONS ARE OCCURRING IN VICTORIA TODAY. KNOW THE SIGNS OF HEAT-RELATED ILLNESS.

IF SOMEONE SEEMS DAZED OR CONFUSED AND THEIR SKIN IS DRY WITH NO SWEAT THEY MAY BE SUFFERING FROM A HEAT STROKE. HEAT STROKE IS A LIFE-THREATENING CONDITION.

IF YOU SUSPECT SOMEONE IS SUFFERING FROM HEAT STROKE, CALL NURSE ON CALL ON 1300 69 69 24 FOR 24/7 HEALTH INFORMATION AND ADVICE (LAKESHORE 4 6944)

Mount Alexander Shire Council - Follow
 January 4, 2019

It's going to be extremely hot again today with a heat health alert issued for Friday 4 January. Do what you can to stay cool and hydrated. Some tips include drink plenty of water, seek out cool places, take a cool bath or shower and plan activities in the cooler parts of the day. Everyone can be affected by the heat but don't forget to check in on those who are at most risk - your neighbour living alone, older people, young children and people with a medical condition. Don't forget to keep your pets cool too and never leave children, adults or pets in hot cars. For more information on how to #SurviveTheHeat visit betterhealth.vic.gov.au/heat

SURVIVE THE HEAT



Learnings



Session 1	Session 2
<ul style="list-style-type: none">• More than 20 participants – challenging to manage• High engagement through a established community group	<ul style="list-style-type: none">• Less participants –easier to deliver• Difficult to engage wider community
<ul style="list-style-type: none">• Tables of 4+ limited the use of the TAG kit	<ul style="list-style-type: none">• Better use of the TAG kit
<ul style="list-style-type: none">• Ensure all participants are aged 16 or over. Or design a session for younger participants.	<ul style="list-style-type: none">• Made resource use more effective.
<ul style="list-style-type: none">• Main + table facilitators improved flow.	<ul style="list-style-type: none">• Deeper conversations – less participants

Challenges

- Volunteer arrangements at Council
- Staff availability for continuous process of train the trainer
- Determining the right balance between playful and serious facilitation
- Ability to run the sessions after hours or on weekends



Opportunities



Work with established community groups (e.g., Rotary) to run sessions, instead of creating new standalone events.



Clarify the roles, requirements and expectations for community facilitators.



Develop mini-games using the 'trouble' cards to extend reach without needing trained facilitators.



Explore interest from libraries in renting the game. An EOI form is already available on the Wyndham website for residents to borrow the kit.

Thank you !

